

Non US Residents

How to register on “Computershare Issuer” and
manage your “American Depository Receipt”
(ADR) share holding on the Direct registration
system (DRS)

Administered by Computershare for Citibank

Investor Center link: <https://www-us.computershare.com/Investor/>

Please select your country of residence from the drop down box indicated below.

Computershare Investor Center - United States

Country **United States** | English | Help | Contact Us

Home Company Research

Welcome to Investor Center - United States

Investor Center enables you to have fast, secure access to your holdings. Log in or register to manage your account online or research market data.

Existing User ?

Log in now to view your portfolio and access statements online.

LOG IN

New User ?

Create your User ID and password now to access all your Computershare holdings.

CREATE LOG IN

Access Your Tax Forms

IRS Mailing Deadlines:	1099-DIV: January 31, 2018	1042-S: March 15, 2018
	1099-B: February 15, 2018	3922: January 31, 2018

GET TAX FORMS

Investor Center Features

Get instant help from our online resource

ASK PENNY

Investor Center is Now Optimized For Your Smartphone

LEARN MORE

The largest selection of Direct Stock Purchase Plans in the industry

BUY STOCK DIRECT

Confidential

Click on “Create Login” under New User

Computershare Investor Center - United States


Country United States | English | Help | Contact Us

Home Company Research

Welcome to Investor Center - United States


Investor Center enables you to have fast, secure access to your holdings. Log in or register to manage your account online or research market data.

Existing User ?


 Log in now to view your portfolio and access statements online.

LOG IN

New User ?

 Create your User ID and password now to access all your Computershare holdings.





CREATE LOG IN

 **Access Your Tax Forms**

IRS Mailing Deadlines: 1099-DIV: January 31, 2018 1042-S: March 15, 2018 1099-B: February 15, 2018 3922: January 31, 2018

GET TAX FORMS

Investor Center Features



Get instant help from our online resource

ASK PENNY



Investor Center is Now Optimized For Your Smartphone

LEARN MORE



The largest selection of Direct Stock Purchase Plans in the industry

BUY STOCK DIRECT



Select Option 2 – Holder Account Number and select “I am not a U.S. resident”

Registration


Back to Home

1 Confirm your stock

2 User registration

3 Confirm your email


As a first step, we need to confirm your shareholding(s). You have two options to do this:



Option 1 – Social Security Number

You must be a current U.S resident. You are able to use your Social Security Number to confirm your shareholding.

IMPORTANT NOTE: This option means you may have to go through our online identity verification process and if successful you will have immediate access to your portfolio.



Option 2 – Holder Account Number

You are able to use your Holder Account Number to confirm your shareholding if you live outside the U.S., or you do not wish to use your Social Security Number.

IMPORTANT NOTE: This option means you may not have immediate access to your portfolio. If you aren't eligible for our online identity verification process, you may need to wait for a verification code to be sent to you via postal mail.

Your details ?

Select your preferred option:

☐ Option 1 - Social Security Number

☒ Option 2 - Holder Account Number

☐ I am a U.S. resident

☒ I am not a U.S. resident

Holder Account Number: *


Last Name/Surname: *

Select a company you own shares in: * DEO - DIAGEO PLC

Start typing the company name and select from list

Get instant help from our online resource

ASK PENNY



Insert Your Account Number. Please be advised that the Holder Account Number begins with a 'C' followed by 10 digits.

Registration

Back to Home

1 Confirm your stock 2 User registration 3 Confirm your email

As a first step, we need to confirm your shareholding(s). You have two options to do this:

Option 1 – Social Security Number

You must be a current U.S resident. You are able to use your Social Security Number to confirm your shareholding.

IMPORTANT NOTE: This option means you may have to go through our online identity verification process and if successful you will have immediate access to your portfolio.

Option 2 – Holder Account Number

You are able to use your Holder Account Number to confirm your shareholding if you live outside the U.S., or you do not wish to use your Social Security Number.

IMPORTANT NOTE: This option means you may not have immediate access to your portfolio. If you aren't eligible for our online identity verification process, you may need to wait for a verification code to be sent to you via postal mail.

Your details

Select your preferred option:

☐ Option 1 - Social Security Number

☒ Option 2 - Holder Account Number

☐ I am a U.S. resident

☒ I am not a U.S. resident

Holder Account Number: *

Last Name/Surname: *

Select a company you own shares in: *

DEO - DIAGEO PLC

Start typing the company name and select from list

Get instant help from our online resource

ASK PENNY

Confidential

Enter the Account name/registration in the Last Name/Surname field

Please note that the Account Name/registration has to be entered exactly how it appears on your statement.

Registration


Back to Home

1 Confirm your stock

2 User registration

3 Confirm your email


As a first step, we need to confirm your shareholding(s). You have two options to do this:



Option 1 – Social Security Number

You must be a current U.S resident. You are able to use your Social Security Number to confirm your shareholding.

IMPORTANT NOTE: This option means you may have to go through our online identity verification process and if successful you will have immediate access to your portfolio.



Option 2 – Holder Account Number

You are able to use your Holder Account Number to confirm your shareholding if you live outside the U.S., or you do not wish to use your Social Security Number.

IMPORTANT NOTE: This option means you may not have immediate access to your portfolio. If you aren't eligible for our online identity verification process, you may need to wait for a verification code to be sent to you via postal mail.

Your details

Select your preferred option:

☐ Option 1 - Social Security Number

☒ Option 2 - Holder Account Number

☐ I am a U.S. resident

☒ I am not a U.S. resident

Holder Account Number: *

Last Name/Surname: *


Select a company you own shares in: *

DEO - DIAGEO PLC

Start typing the company name and select from list

Get instant help from our online resource

ASK PENNY



Confidential

Insert the name of the Company: Diageo and it will come up as DEOC-Diageo Plc. Then follow the prompts (i.e., read and agree terms and conditions, etc.)

Registration


Back to Home

1 Confirm your stock

2 User registration

3 Confirm your email


As a first step, we need to confirm your shareholding(s). You have two options to do this:



Option 1 – Social Security Number

You must be a current U.S resident. You are able to use your Social Security Number to confirm your shareholding.

IMPORTANT NOTE: This option means you may have to go through our online identity verification process and if successful you will have immediate access to your portfolio.



Option 2 – Holder Account Number

You are able to use your Holder Account Number to confirm your shareholding if you live outside the U.S., or you do not wish to use your Social Security Number.

IMPORTANT NOTE: This option means you may not have immediate access to your portfolio. If you aren't eligible for our online identity verification process, you may need to wait for a verification code to be sent to you via postal mail.

Your details ?

Select your preferred option:

☐ Option 1 – Social Security Number

☒ Option 2 – Holder Account Number

☐ I am a U.S. resident

☒ I am not a U.S. resident

Holder Account Number: *

Last Name/Surname: *

Select a company you own shares in: *

DEO - DIAGEO PLC

Start typing the company name and select from list

Terms and Conditions

☐ I agree to the [Terms and Conditions](#)


☐ I would like to receive information about future online services

Please type the characters shown

X6C36

Get instant help from our online resource

ASK PENNY



PIN CODE

- After creating a login, a PIN code will be sent by post to the address held on our records.
- If you do not receive the PIN within 2 -3 weeks, please contact Diageo Shares Office Diageoshareplans@diageo.com
- Following a successful security check they will arrange to have your PIN emailed to you.

Investor Center Help Resources

Ask Penny – Holder can ask a question or click on the items that are highlighted for more information

The screenshot displays the Computershare Investor Center website for the United States. The main navigation bar includes the Computershare logo, the text "Investor Center - United States", and links for "Country" (set to United States), "English", "Help", and "Contact Us". A "Company Research" button is also visible.

The central focus is the "Ask Penny" chat interface, which is overlaid on the website. The chat window shows a conversation with Penny, Computershare's virtual agent. Penny's message reads: "Hi, I'm Penny, Computershare's virtual agent. While I'm not a real person, I am designed to help answer questions about how to use Investor Center. I am unable to assist with questions specific to your account." Below this, a list of disallowed topics is provided: "Do not type any personal or sensitive information (e.g. social security number or email address)", "Do not type account information (e.g. name, holder of your address)", and "Do not type company information".

Two blue callout boxes with arrows point to specific elements in the chat interface. The first box, labeled "Click here for more information", points to the "Most Frequently Asked Questions" section, which lists: "How do I access my account online?", "How do I transfer shares?", "You want to change your last name", "How do I sell shares?", and "You want to know if we have live online chat". The second box, labeled "Type a question here", points to the search input field at the bottom of the chat window, which contains the placeholder text "Type your question here" and a "SEND" button.

On the right side of the website, there are three promotional banners. The top banner, titled "Get instant help from our online resource", features Penny's image and a button labeled "ASK PENNY". The middle banner, titled "Investor Center is Now Optimized For Your Smartphone", shows a hand holding a smartphone and a button labeled "LEARN MORE". The bottom banner, titled "The largest selection of Direct Stock Purchase Plans in the industry", shows a hand dropping a coin into a piggy bank and a button labeled "BUY STOCK DIRECT".

At the bottom of the chat window, there is a disclaimer: "Please do not type in confidential information such as your Social Security Number (SSN) or Holder Identification Number (HIN)". Below the disclaimer is a copyright notice: "Copyright © 2018 Computershare Limited. All rights reserved. Reproduction in whole or in part in any form or medium without express written permission of Computershare Limited is prohibited. Please view our Terms and Conditions and Privacy policy." and a power by statement: "Powered by noHold, Inc. U.S. Patent No. 6,604,141".

Chat box

Available Monday to Friday between 8 AM-8PM EST and Saturday between 9 AM-5PM EST.

Chat box may not be available if customer representatives are assisting other people

The chat live rep cannot look up specific account information if you have not registered or are signed on to Investor Center. If signing for the 1st time, and you chat with a rep, the rep can only answer general questions.

The screenshot displays the Computershare website's user interface. At the top, there are two main sections: 'Existing User' and 'New User'. The 'Existing User' section features a person icon and a 'LOG IN' button. The 'New User' section features a computer icon and a 'CREATE LOG IN' button. Below these, there are links for 'Access IRS Mailing' and 'Investor Center Fe'. A large, prominent chat box is overlaid on the page, featuring a smiling woman wearing a headset. The chat box text reads: 'Chat live with a Computershare representative. Need Help? Our representatives are here to assist you. LAUNCH LIVE CHAT'. Below the chat box, there are four 'LOG IN & VIEW' buttons. To the right of the chat box, there are two promotional banners. The top banner is for 'Investor Center is Now Optimized For Your Smartphone' with a 'LEARN MORE' button. The bottom banner is for 'STOCK DIRECT' featuring a piggy bank and the text 'largest selection of Direct Stock Purchase Plans in the industry'. At the bottom of the page, there is a banner for estate planning with the text 'Gain peace of mind and manage your estate. We make it simple to transfer stock to your loved ones.'

Existing User ?

Log in now to view your portfolio and access statements online.

LOG IN

New User ?

Create your User ID and password now to access all your Computershare holdings.

CREATE LOG IN

ASK PENNY

Investor Center is Now Optimized For Your Smartphone

LEARN MORE

Access IRS Mailing

Investor Center Fe

View the balance of your holding

LOG IN & VIEW

Chat live with a Computershare representative.

Need Help? Our representatives are here to assist you.

LAUNCH LIVE CHAT

No Thank you, close window

LOG IN & VIEW

LOG IN & VIEW

LOG IN & VIEW

LOG IN & VIEW

STOCK DIRECT

largest selection of Direct Stock Purchase Plans in the industry

Gain peace of mind and manage your estate. We make it simple to transfer stock to your loved ones.

To Manage Your Account click on the following link

<https://www-us.computershare.com/investor> Select HELP for Q&As and How-to videos

The image displays two screenshots of the Computershare Investor Center website, specifically the 'Help' section for the United States.

Left Screenshot (Help Page):

- Header:** Computershare Investor Center - United States. Navigation links: Home, Company Research.
- Help Section:**
 - Instant support:** Includes a search bar and a list of 'Top 5 Virtual Agent Questions' such as 'How do I sell shares?', 'How do I buy more stock?', 'How do I access my account online?', 'How do I view and print my current 1099?', and 'How do I engage in a Live Chat conversation?'.
 - Glossary:** Definitions of commonly used terms.
 - Transfer Wizard:** Share Transfer made easy - Transfer Wizard.
 - How to Videos:** Explanatory videos for everyday tasks.
 - Printable Forms:** Access the forms you need to make changes to your account.
- Right Sidebar:**
 - Get instant help from our online resource:** ASK PENNY.
 - PennyWise – Topics of importance to today's investor:** READ NEWSLETTER.
 - Stock transfers made simple with Computershare's Transfer Wizard:** FIND OUT MORE.

Right Screenshot (How-to Videos Page):

- Header:** Computershare Investor Center - United States. Navigation links: Home, Company Research.
- Help Section:**
 - How-to Videos:** Welcome to our online help videos. Please select a topic below to start viewing.
- Video Topics:**
 - Site Tour Video (3:46)
 - Understanding your 1099-B (7:47)
 - Understanding your Investment Plan Statement (2:46)
- Right Sidebar:**
 - Get instant help from our online resource:** ASK PENNY.
 - PennyWise – Topics of importance to today's investor:** READ NEWSLETTER.
 - Stock transfers made simple with Computershare's Transfer Wizard:** FIND OUT MORE.

Further Assistance

Please call the Diageo dedicated shareholder line:

- Within USA, US territories & Canada 866 253 0933
- Outside USA, US territories & Canada 781 575 4555

Technical assistance

- Call 1-800-942-5909 or 1-312-360-5195 Monday – Friday 8 AM – 5 PM ET to get help regarding Your Online Access.

To change your password, follow these simple steps

- Simply log in to Investor Center
- Click the “My Profile” button located on the right hand side.
- Click on the Update button under Manage my account

Your password must include the following:

- At least 8 characters
- At least 1 uppercase character
- At least 1 lowercase character
- At least 1 number

The next time you access Investor Center, you will need to use your new password.